



# NEWSbyte

March 2010

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## Legislative links

<http://www.le.state.ut.us/>  
*Official web page of the Utah State Legislature*

<http://utahhospitals.org/advocacy.html>  
*UHA's online advocacy center*

## Corporate sponsors

[www.amerisourcebergen.com](http://www.amerisourcebergen.com)  
[www.yesutah.org](http://www.yesutah.org)  
[www.ut.regence.com](http://www.ut.regence.com)  
[www.molinahealthcare.com](http://www.molinahealthcare.com)

## Other useful links

<http://www.aha.org/>  
<http://www.healthinsight.org/>  
<http://carelearning.org/>

## Contact us

<http://www.utahhospitals.org>  
[jill@utahhospitals.org](mailto:jill@utahhospitals.org)

## Register now for UHA's 2010 Spring Meeting

Mark your calendar now to attend **UHA's 2010 Spring Meeting** in sunny St. George on April 15-16 at the Courtyard Marriott. The program will begin with a **Rural Hospital Council** luncheon on Thursday, followed by the **Annual Chairman's Dinner** at 6 p.m. Friday's educational program begins with a **Utah Healthcare Executives (UHE) breakfast**, followed by a 1/2 day of educational programming focused on trends in healthcare leadership, reform and information technology.

Friday's keynote speaker is **Ron Galloway**, a national expert on consumer trends in healthcare. In his remarks, Ron will showcase the role of WalMart in advancing consumerism in healthcare. Other speakers include **Marc Probst**, a local member of the federal HIT Policy Committee who will discuss what is happening in HIT policy development at the national level, and **Deborah Bowen**, COO of the American College of Healthcare Executives, who will discuss the College's recently published report, *Futurescan 2010*. **Utah Senator Bob Bennett** has been invited to join us for lunch and lead a discussion of healthcare policy from a Congressional perspective.

The UHA block of rooms at the Courtyard will be released on Saturday, March 13<sup>th</sup>. Please make your reservations before this time to assure receiving the guaranteed rate.

Questions? Contact **Jill Vicory**, 801-486-9915; ext. 140.

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## Sentinel event data release approaching

The 2009 sentinel event data collected by the Utah Dept. of Health is scheduled for release in March in conjunction with National Patient Safety Week. UHA, UMA and HealthInsight are joining with the Dept. of Health in issuing a collaborative report and news release regarding the 2009 data. Although no specific hospital will be identified in the report, UHA members are encouraged to be aware of this report and how its contents may relate to their facility's experiences in 2009. UHA members will receive a copy of the report prior to public release. For more information, contact **Jill Vicory** or **Deb Wynkoop** at UHA.

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## BYU's Romney Institute to recognize Stacey

The Romney Institute of Public Management at Brigham Young University is recognizing Rulon Stacey, PhD, a leading expert in healthcare administration, a Baldrige National Quality Award recipient and the incoming chair-elect of ACHE's governing board, as its 2010 Administrator of the Year. As a part of this recognition, Dr. Stacey will be offering a lecture, entitled "Proven Strategies for Leadership Success" on Thursday, March 11 at 11 a.m. The lecture will take place at W408/410 Tanner Building at BYU.

Details of his lecture are available at <http://marriottschool.byu.edu/mpa/pdf/Rulon-Stacey-Invitation.pdf> . All interested individuals are welcome to attend.

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## UMEC Advanced Practice Job Fair

The Utah Medical Education Council (UMEC) is hosting an **Advanced Practice Job Fair** on **Tuesday, April 13<sup>th</sup>, 5-7 pm**, at the **University of Utah Alumni Hall** in the Health Science Education Building. PA, APRN, CNM, CRNA, and CNP students from the U of U, BYU, Westminster College, and Idaho State University, as well as experienced PAs and nurse practitioners looking for jobs in Utah will be invited to the fair. This is a great opportunity welcome health professionals into the Utah workforce.

UHA members are invited to consider exhibiting at the upcoming Advanced Practice Job Fair. For a very low price, providers will be able to meet with both experienced and new graduate professionals, and be able to support Utah's cause for a strong healthcare workforce. Please consider taking advantage of this great opportunity to exhibit at the UMEC 3<sup>rd</sup> Annual Advanced Practice job fair. Contact Sri Koduri at UMEC, 801-526-4567 or [skoduri@utah.gov](mailto:skoduri@utah.gov) for more information.

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## UHA membership and UONL

The annual dues for a UHA hospital membership include a membership to the Utah Organization of Nurse Leaders (UONL) for your Chief Nursing Officer or nurse leader of your choice. In order for UONL to keep an accurate record of membership, they are asking that you submit the name of your designated nurse leader to their membership chairperson, Kevin Martin, who can be reached at [kmartin@shrinenet.org](mailto:kmartin@shrinenet.org). In future years we will request you submit the name with your membership dues and it will be passed along to UONL by UHA staff. Questions? Contact Kevin Martin at the above email address.

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## uha-utah.org is now utahhospitals.org

UHA has now switched its email addresses and web address from [www.uha-](http://www.uha-)

[utah.org](http://utah.org) to [www.utahhospitals.org](http://www.utahhospitals.org). Although the old address will continue to work for some time, the new mail extension may not be recognized by your email server and be marked as "spam." If you are having difficulty receiving anticipated emails from UHA, please contact your IT support staff to have this new url recognized by your server and marked as "safe."

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## Happenings around the state

**Steven B. Bateman**, CEO for St. Mark's Hospital in Salt Lake City, has been named Utah's "Grassroots Champion" by the American Hospital Association. This award recognizes one hospital leader from each state who, during the previous year, effectively delivered the hospital message to elected officials and helped broaden the base of community support for hospitals while advocating on behalf of patients, hospitals and the community. Steve will be recognized at the 5<sup>th</sup> Annual "Breakfast of Grassroots Champions" at the American Hospital Association's Annual Meeting in April.

**HealthInsight** has been named as the health information technology Regional Extension Center for Utah by the Dept. of Health and Human Services and the Office of the National Coordinator. Regional Extension Centers were created out of the American Recovery and Reinvestment Act of 2009 stimulus package for the purpose of improving the quality and value of healthcare throughout the country.

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## cHIE discount offered in 2010

The Medicare and Medicaid Incentive Payment program begins in 2011. In order to get the maximum incentive payments, hospitals must be participating in the cHIE by the end of 2010. To help with this, Utah hospitals are being offered a 40 percent discount to join the Clinical Health Information Exchange (cHIE) in 2010. In addition, grants are being offered to help pay for creating the connection to the cHIE.

More information on the cHIE is available by calling the Utah Health Information Network (UHIN) at 801-466-7705, Option 1 or [Scott Horne](#) at UHA, 801-486-9915; ext. 132.

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## Educational update

The American College of Healthcare Executives' **2010 Congress on Healthcare Leadership** will take place March 22-25 at the Hyatt Regency Chicago. Registration and lodging information will be available after November 16<sup>th</sup>. Check [www.ache.org](http://www.ache.org) for more information.

The **National Patient Safety Foundation** is holding its 2010 Patient Safety Congress on May 17-19 at the Gaylord Palms Hotel in Orlando.

The **2010 Western Regional Trustee Symposium** is set for June 9-11 at the Hyatt Regency Convention Center in Denver, Colorado. The registration brochure will be available later this month. To request a brochure, contact

Jill Vicory, 801-486-9915; ext. 140.

**Carelearning Webinar Calendar**—UHA continues to partner with Carelearning to provide a variety of educational sessions online for the convenience of our members.

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## Calendar of events

### March 2010

- 3 UDAC Advisory Committee, Noon, VA Medical Center, Salt Lake City  
Government Relations Committee, 12:15 p.m., UHA Board Room
- 11 HAI Work Group, 8:30 a.m., UHA Board Room  
Quality Council, 12:15 p.m., UHA Board Room
- 18 Medication Safety Work Group, 9 a.m., UHA Board Room
- 23 Medicaid Program Task Force, Noon, UHA Board Room
- 26 UHA Board of Trustees meeting, 9 a.m., UHA Board Room

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## News from HealthInsight

### ***Are you ready for Patient Safety Awareness Week?***

The National Patient Safety Foundation (NPSF) has designated March 7 – 13, 2010 as Patient Safety Awareness Week. This is a perfect time to assess and promote your hospital's commitment to patient safety. The NPSF suggests a number of activities hospitals can undertake that focus on your organization, the media, patients and families, and the community.<sup>1</sup> Here are a few highlights:

- Create conversations around patient safety. If you survey your staff about the safety culture in your organization, this is a great place to start. Dust off the survey results and celebrate areas of strength and refocus on areas needing improvement. If you have not used a safety culture survey, you can get a free survey tool from the Agency for Healthcare Research and Quality (AHRQ) at <http://www.ahrq.gov/qual/patientsafetyculture/hospsurvindex.htm>. *HealthInsight* can help you distribute and analyze the survey if you wish.
- Educate your patients and their families about safety. Areas of particular interest to them include medication safety and preventing the spread of infection. Your pharmacists and Infection Preventionist can help you make these activities successful.
- Distribute a press release announcing your commitment to patient safety and highlighting the things you are doing to make your organization safe.
- Educate your community with posters, an open house, or even a school curriculum.

These are just a few of the many suggested activities. You can download the complete list at

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<sup>1</sup> <http://www.npsf.org>

[http://www.npsf.org/pdf/PSAW\\_2010\\_Suggested\\_Activities.pdf](http://www.npsf.org/pdf/PSAW_2010_Suggested_Activities.pdf) or create your own. *HealthInsight* is happy assist you with any of them.

The National Quality Forum (NQF) a private, non-profit public benefit corporation, was created in 1999 in response to the need for a national strategy for health care quality measurement and reporting. It is a unique public-private partnership, with participation from more than 260 organizations representing all sectors of the health care industry including health care providers, consumers, employers, insurers, and other stakeholders.<sup>2</sup> With support from the AHRQ, the NQF has developed 30 Safe Practices for Better Health Care that are evidence-based and serve as a benchmark for hospital patient safety programs. The safe practices can be found at <http://www.ahrq.gov/qual/30safe.pdf>.

Finally, leadership is key to the embodiment of a strong safety culture within your organization. An article outlining leadership skills was recently published at <http://www.nahq.org/enews/10jan/leader.html>. While these skills are directed at healthcare quality professionals, they apply as well to the organization's executive leadership. Executive leaders would do well to take them to heart and encourage their use throughout the organization. Remember, one can lead from any chair<sup>3</sup>, and who better to learn leadership skills from than their own leaders. Effective leadership makes your patient safety program come alive.

*HealthInsight* is dedicated to assisting all healthcare providers deliver safe, timely, patient-centered, effective, efficient, and equitable care. We welcome your questions and your suggestions on how we can help you do that. If you would like our assistance with your Patient Safety Awareness Week activities or your overall patient safety program, contact Linda Johnson at [ljohnson@healthinsight.org](mailto:ljohnson@healthinsight.org) .

This material was prepared by *HealthInsight*, the Medicare Quality Improvement Organization for Nevada and Utah, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy. 9SOW-UT-2010-6.2-048

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<sup>2</sup> <http://www.ahrq.gov/qual/30safe.htm>

<sup>3</sup> Zander, B. & Zander, R.S. (2000). *The art of possibility*. Boston: Harvard Business School Press.