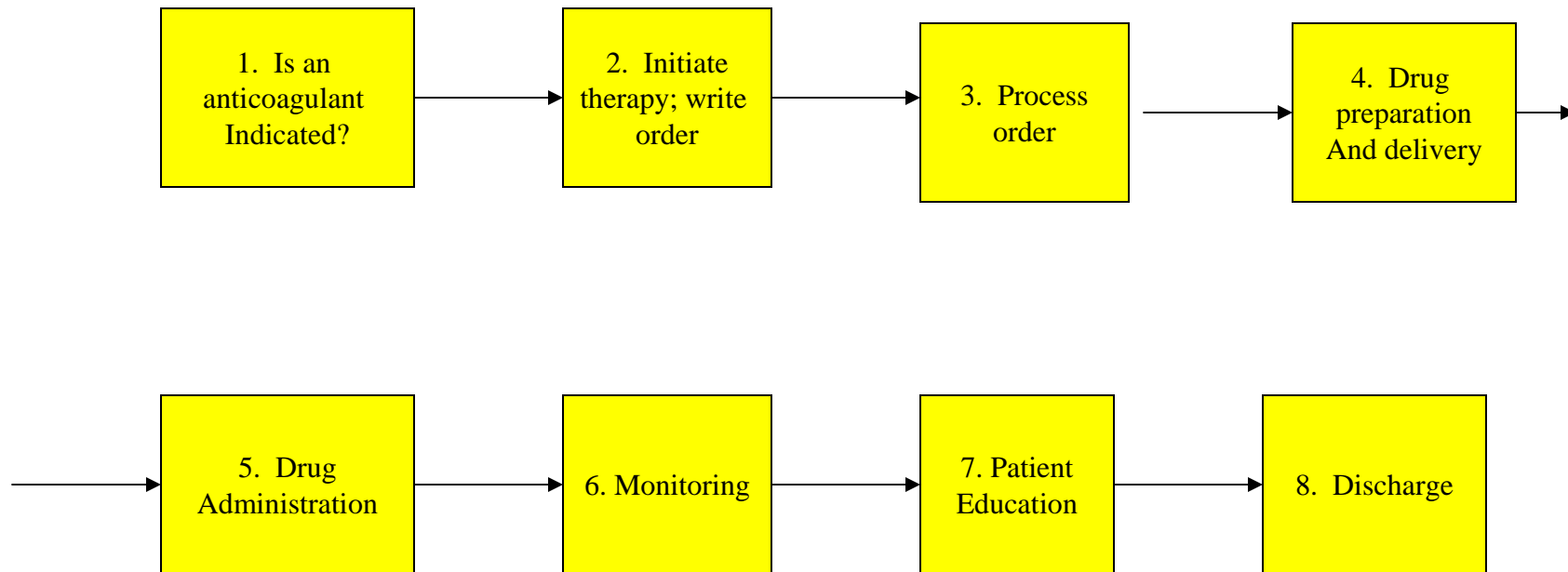


Anticoagulants: FMEA

Utah Adverse Drug Events Users
Group

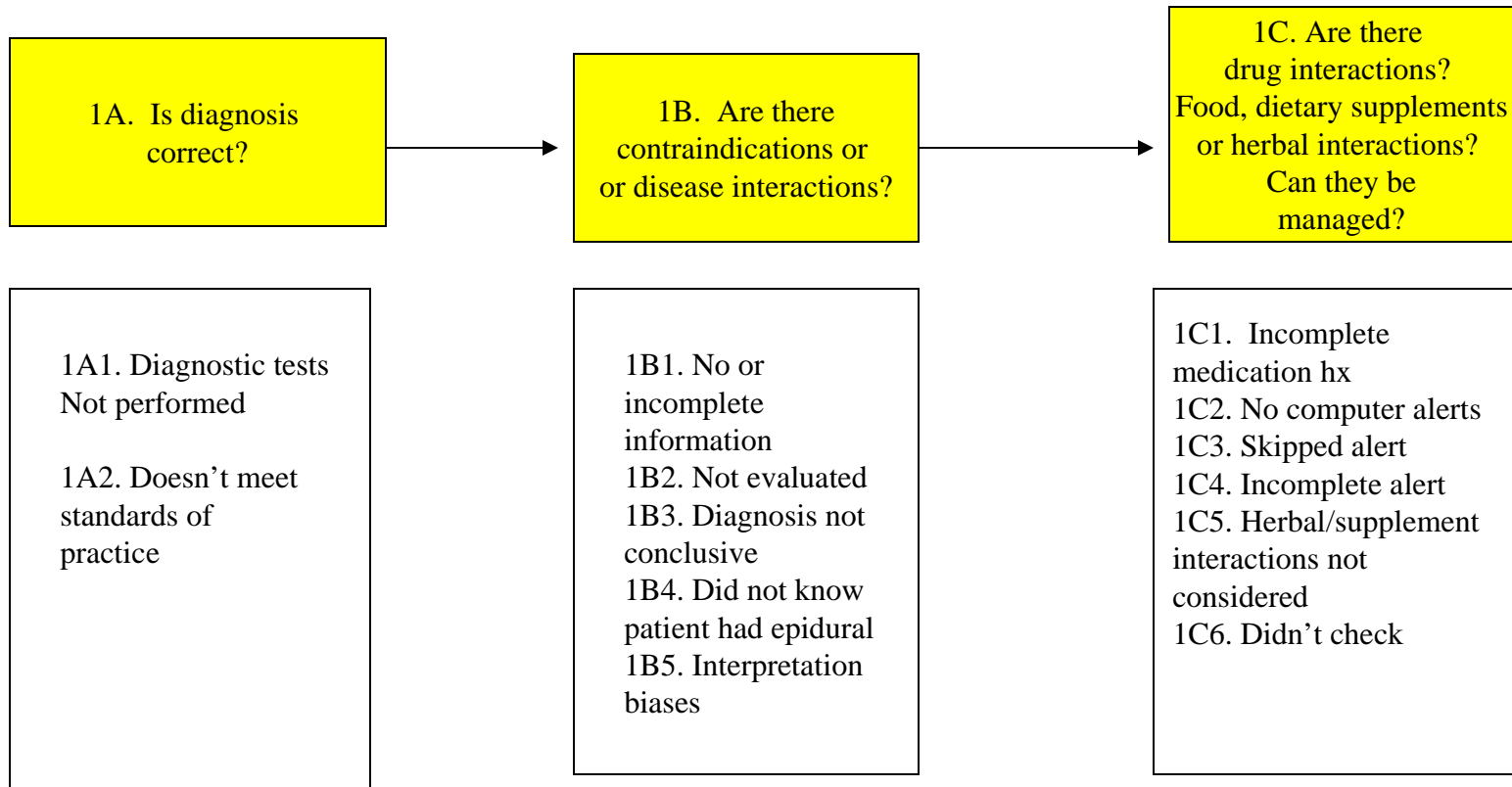
January 2005

Anticoagulants: High level flow chart



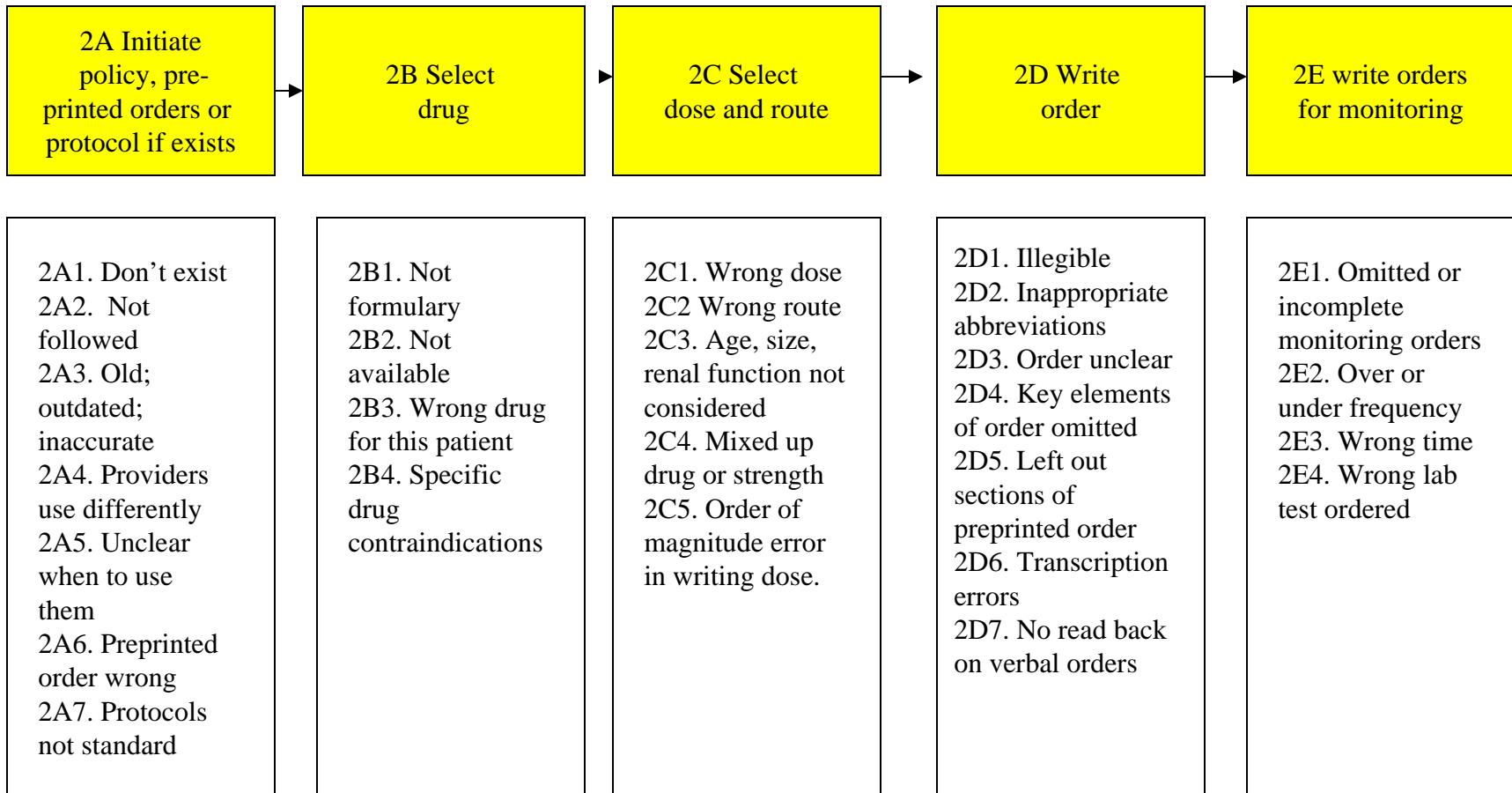
Anticoagulants: Subflowcharting

1. Is anticoagulant indicated?



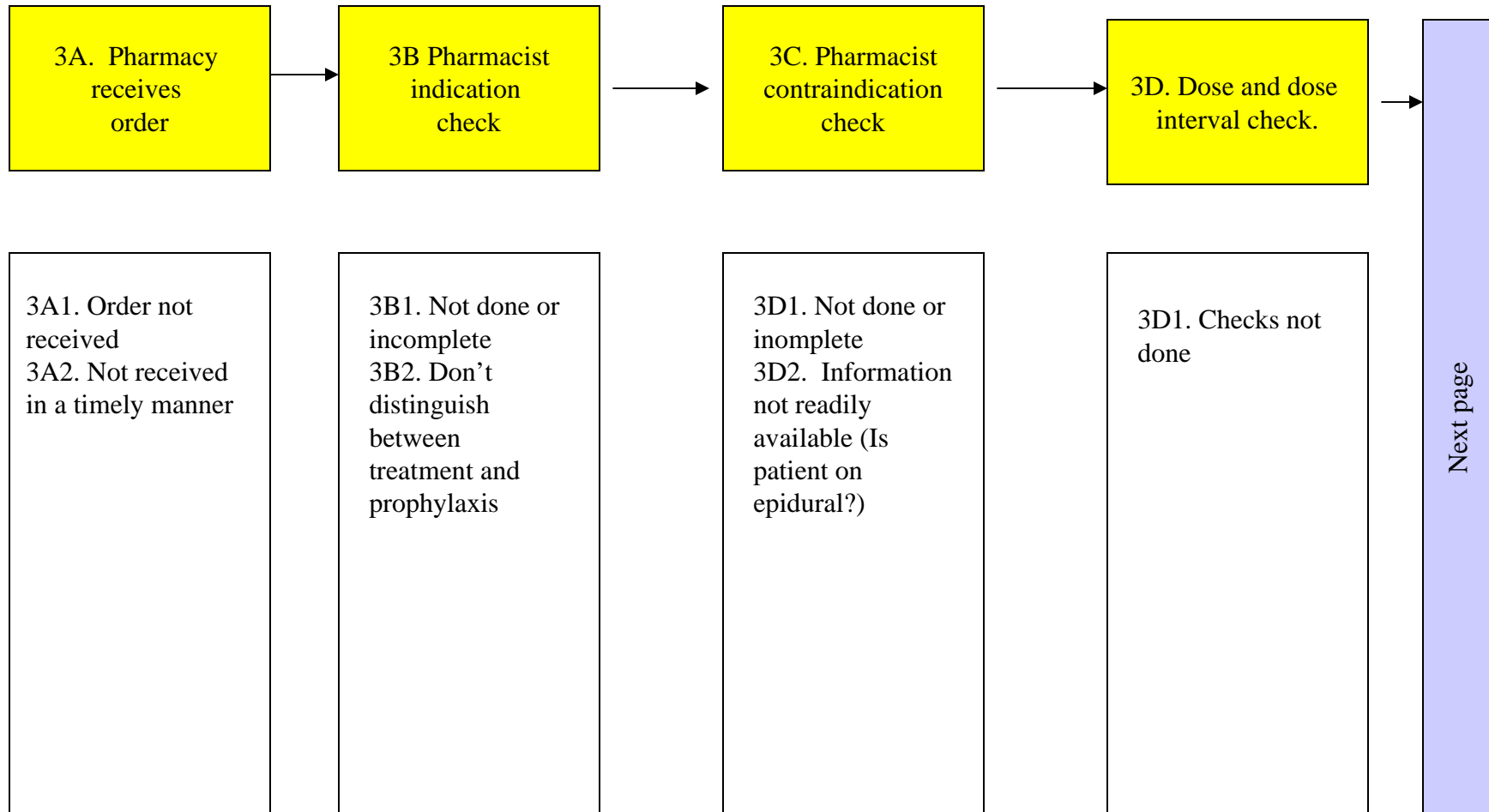
Anticoagulants: Subflowcharting

2. Initiate therapy, write order



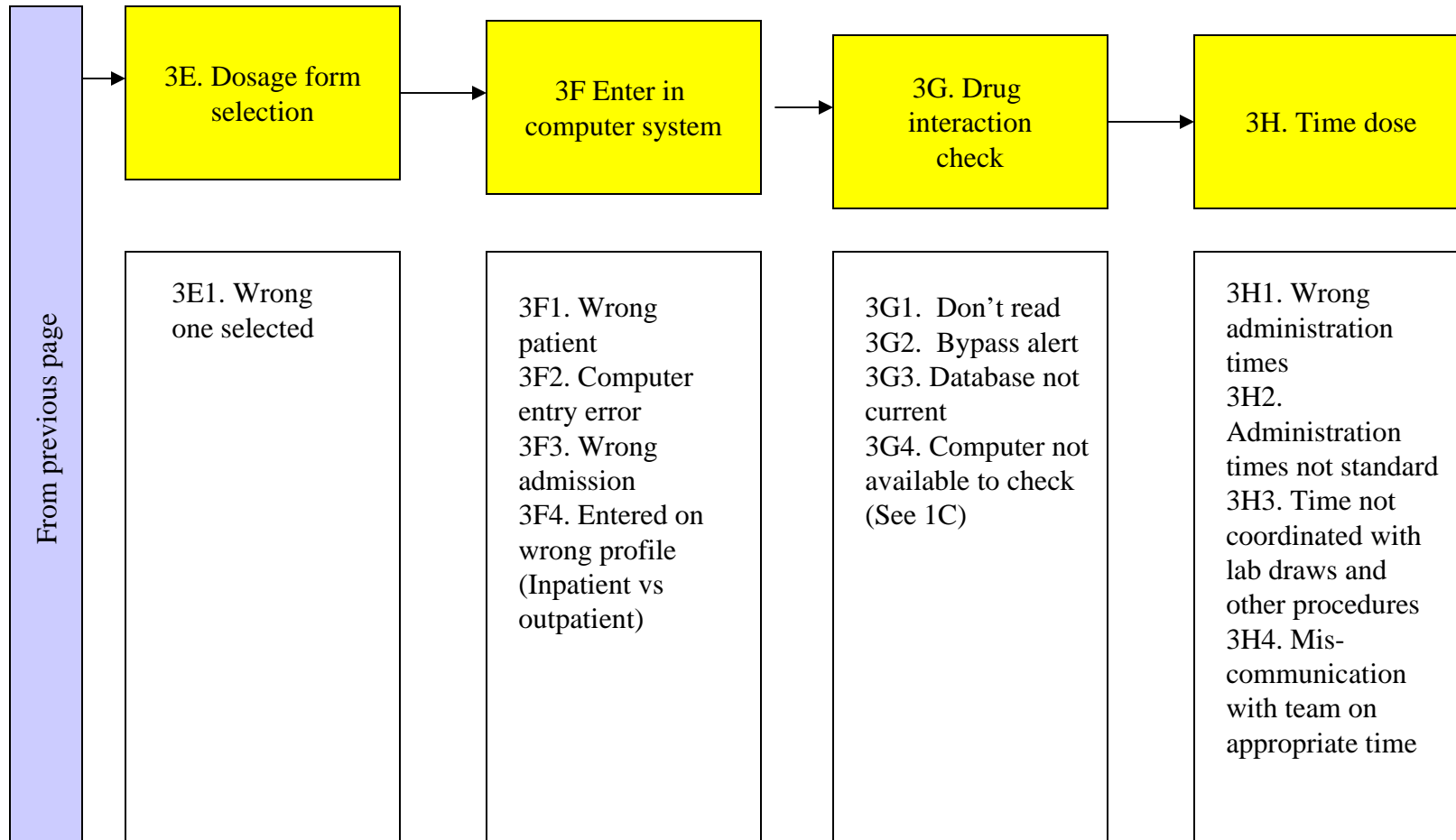
Anticoagulants: Subflowcharting

3. Process Order (part 1 of 2 parts)



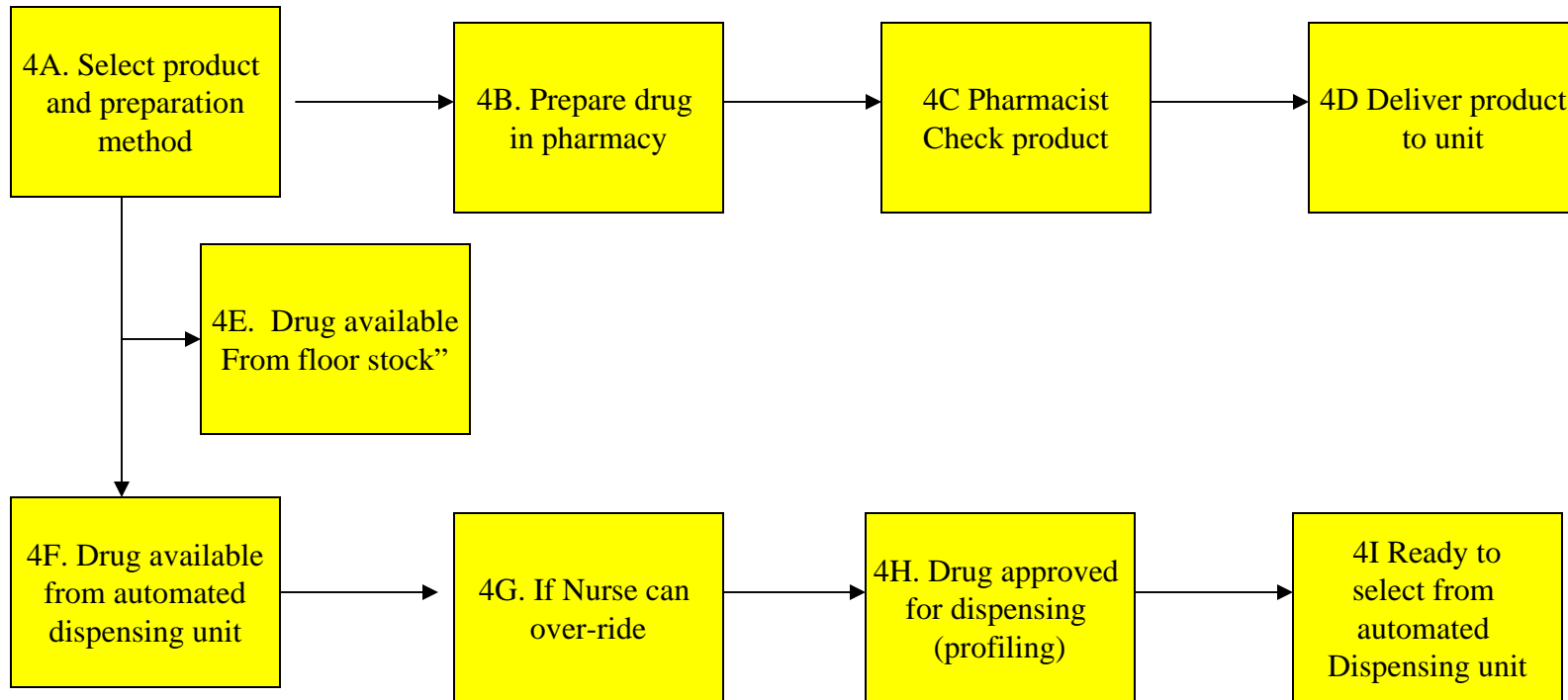
Anticoagulants: Subflowcharting

3. Process Order (part 2 of 2 parts)

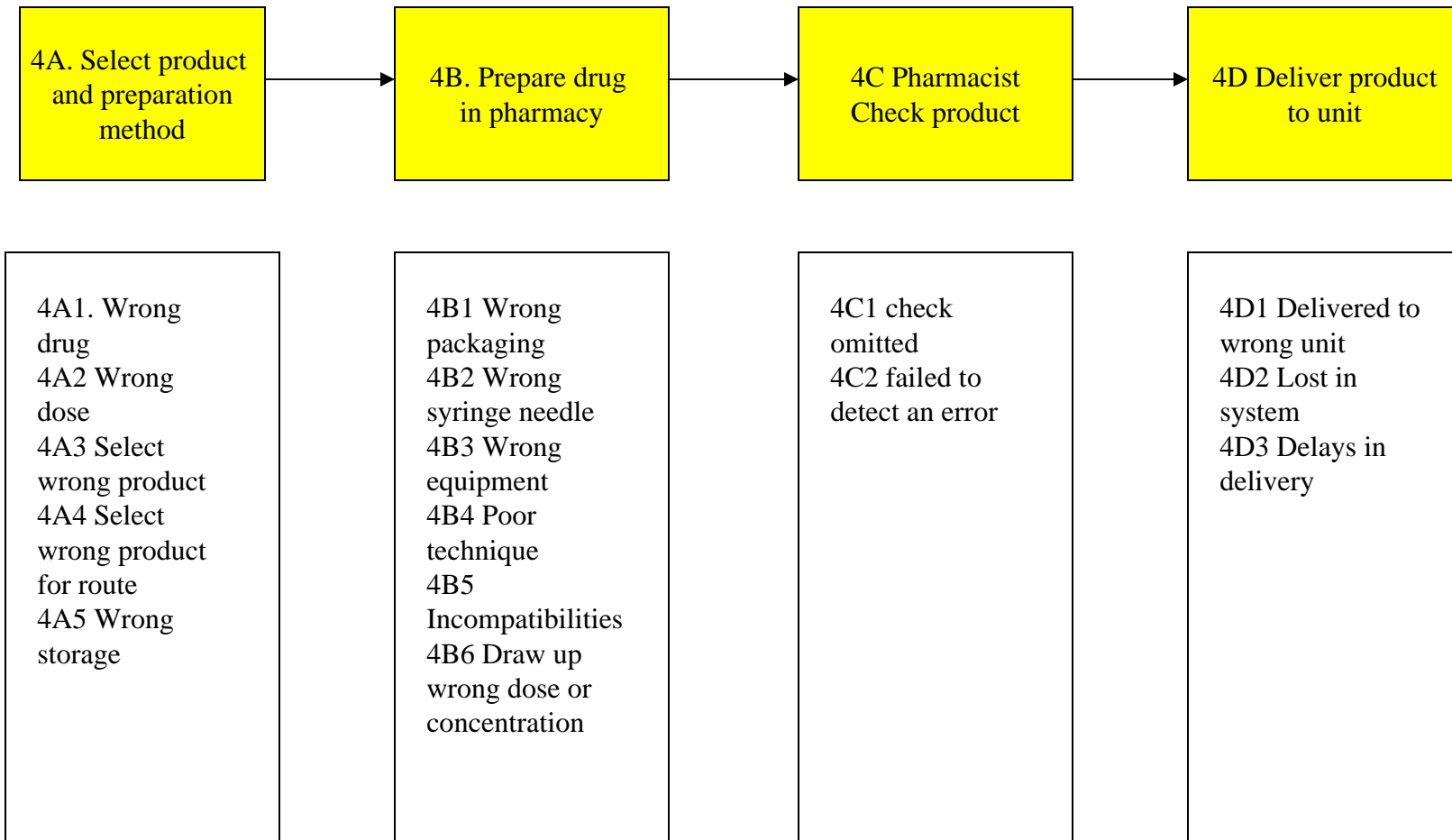


Anticoagulants: Subflowcharting

4. Drug preparation and delivery (High level diagram for this step)



Anticoagulants: Subflowcharting
4. Drug preparation and delivery
(part 1 of 3 parts, drug prepared in pharmacy)

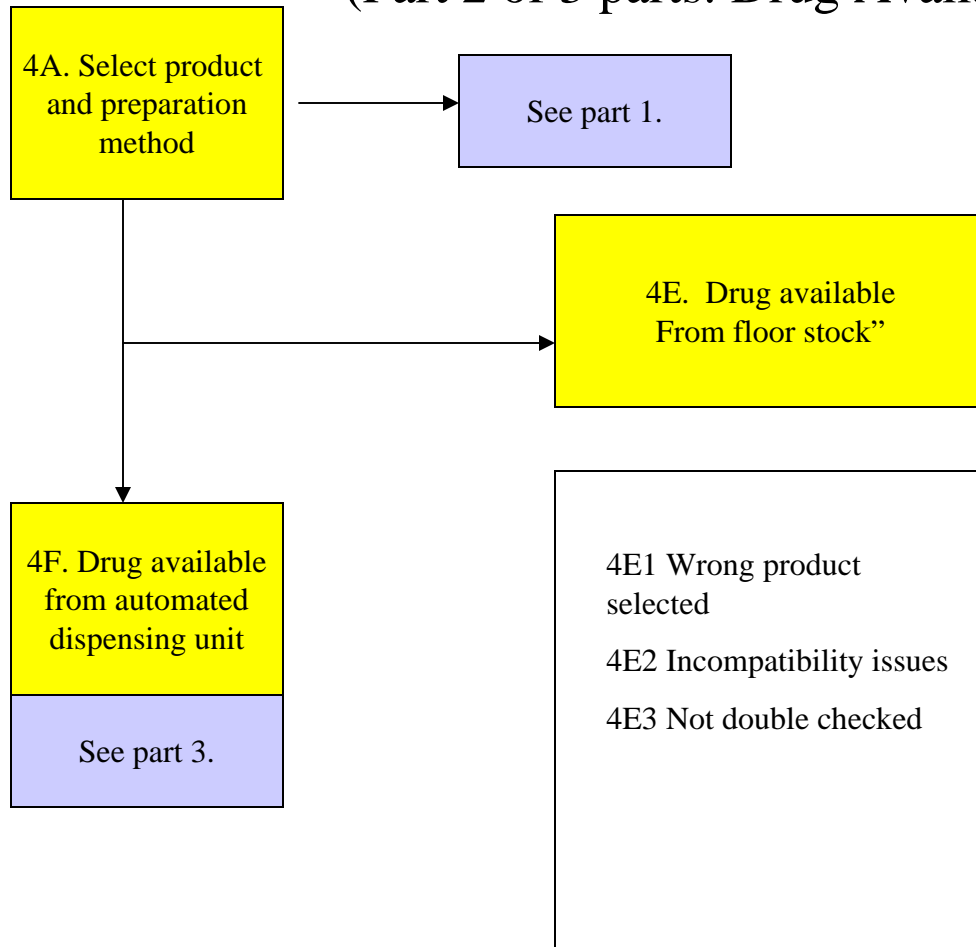


Next page

Anticoagulants: Subflowcharting

4. Drug preparation and delivery

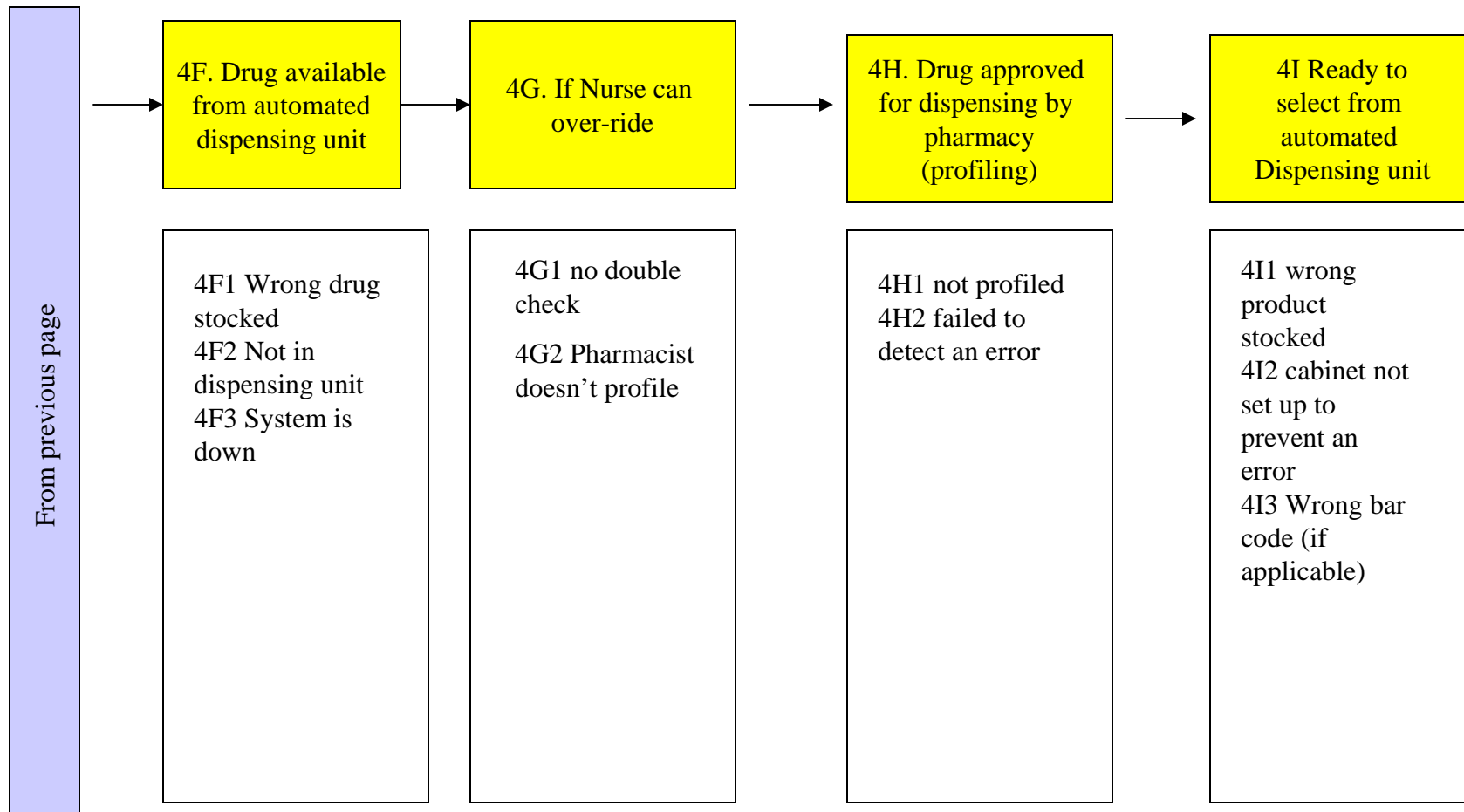
(Part 2 of 3 parts: Drug Available from floor stock)



Anticoagulants: Subflowcharting

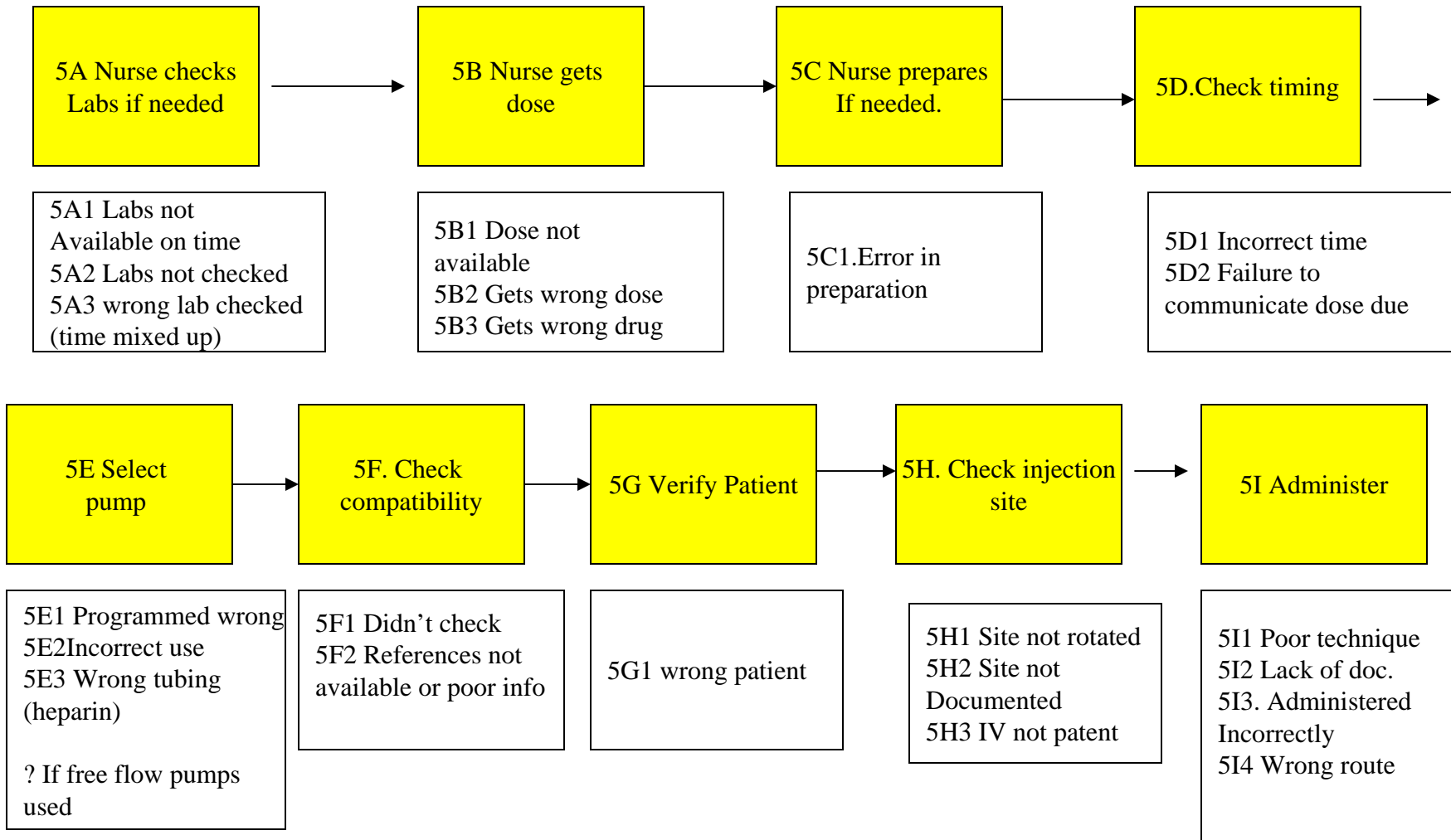
4. Drug preparation and delivery

(part 3 of 3 parts: drug available from automated dispensing unit)



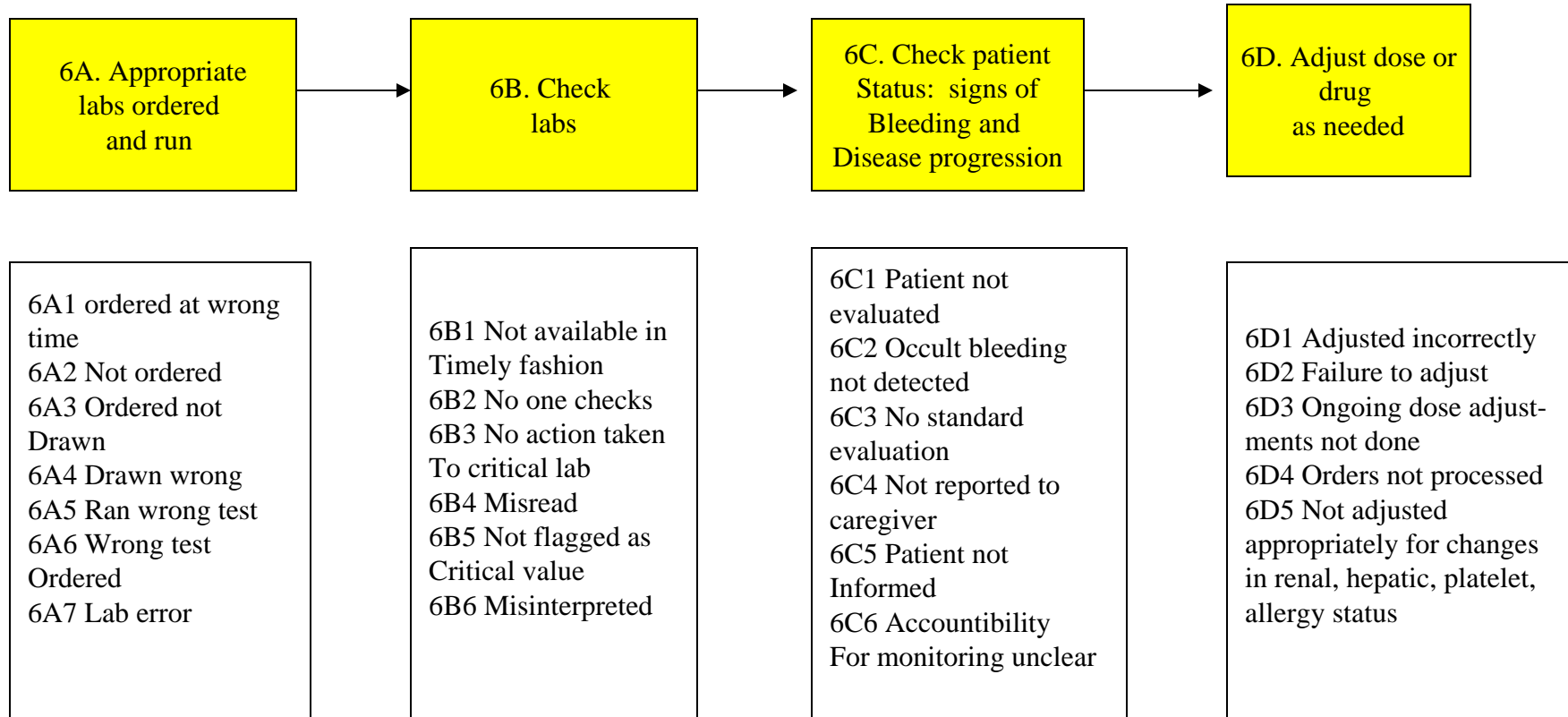
Anticoagulants: Subflowcharting

5. Drug Administration



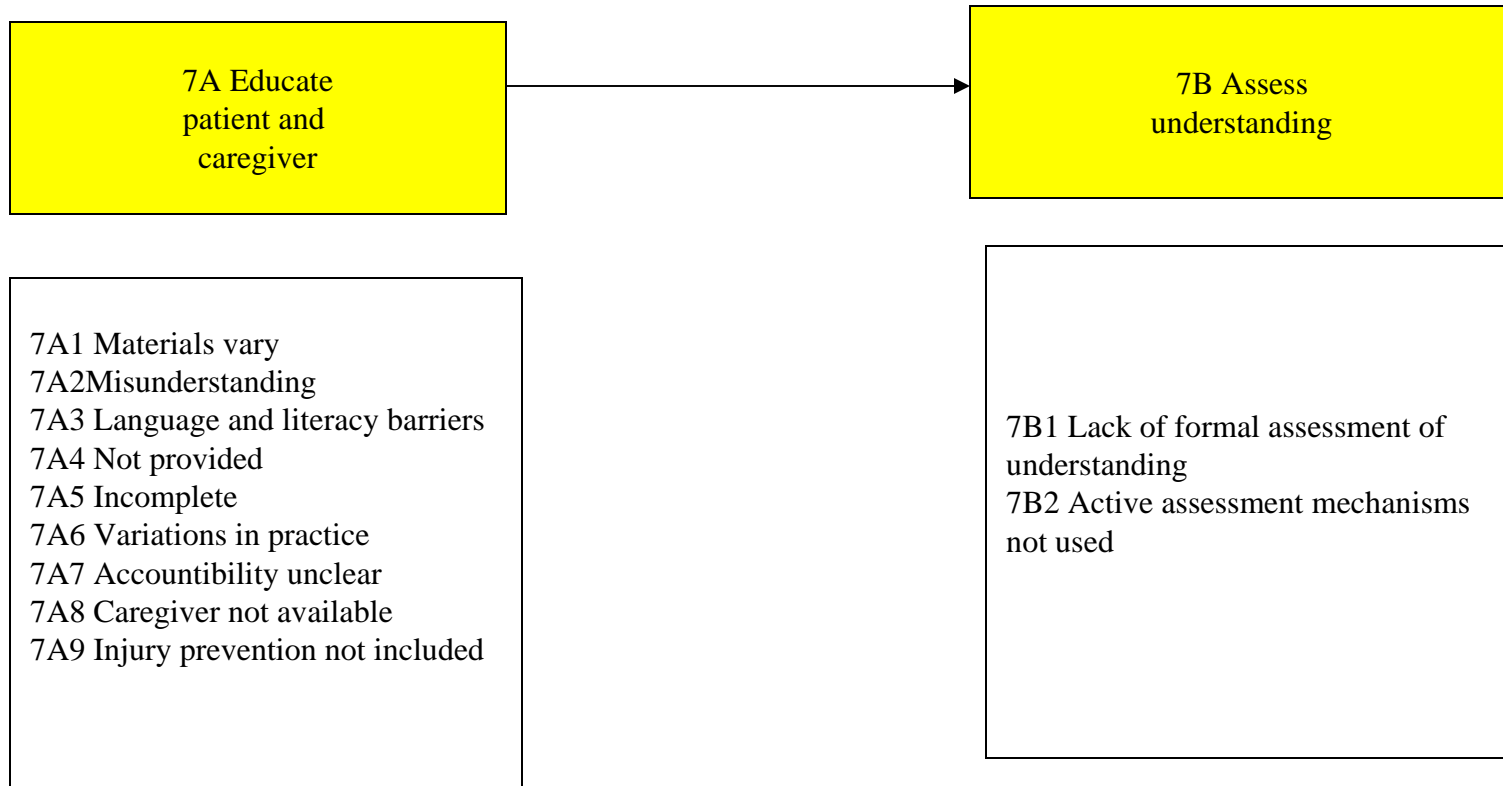
Anticoagulants: Subflowcharting

6. Monitoring



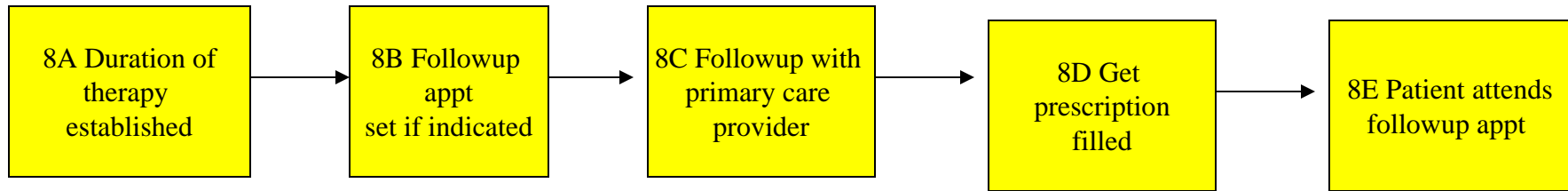
Anticoagulants: Subflowcharting

7. Patient Education



Anticoagulants: Subflowcharting

8. Discharge Process



8A1 Not established

8A2 Variation in Standards and guidelines

8A3 Physician variation

8A4 Not communicated to patient

8B1 No appt. set

8B2 Appt or place not communicated to patient

8B3 Pt or family does not understand.

.

8C1 Communication doesn't happen

8C2 Communication not received.

8D1 Payment or reimbursement issues not addressed.

8D2 Pharmacy doesn't carry

8D3 Don't get script Filled

8D4 Variations in counseling; conflicts with other information received

8E1 Transportation problems

8E2 Patient reschedules

8E3 No followup on missed appts.